

Sarix TI Fixed Series

This document describes operational issues for the initial launch of the new Sarix TI Fixed Series cameras. Review each section to determine if an upgrade is warranted for your installation. For additional information on the unit (including the latest updates to documentation, product specifications, and software downloads), visit the Pelco Web site at www.pelco.com.

NOTE: For technical issues, contact Pelco Product Support at 1-800-289-9100 (USA and Canada) or +1-559-292-1981 (international).

Upgrading Firmware From Camera Web Interface

1. Enter the camera's IP address in a Web browser to open the camera's Web Client.
2. Login with administrator credentials.
3. Click **System** and then **File Upload**.
4. Click **Select File** and choose the "erop-kfw-4.9.205_6914-Itpd.tgzx" file.
5. Click **Upload File** and then **Restart**.
6. Repeat steps 1-5 but choose the "Siop-arm-poky-linux1.96.702.8117-PELCO.tgzx" file.

2.18.1144.9436 Release

Major Fixes

- Corrected an issue after updating cameras to 1.96.702.8117 with analytics overlays no longer appearing in the camera's video stream.
- Corrected a problem with double analytic lines appearing in the analytic overlay.
- Corrected an issue after upgrading from 1.88 to 1.96 firmware and attempting to configure analytics in which the thermal video stream crashed and would not restart.

1.96.702 Release

Major Fixes

- Corrected an issue with the camera generating events with the wrong timestamp.
- Corrected a problem with adding the camera to Milestone.
- Corrected an issue with being able to log in to the camera's web client using a HTTP connection with the connection set to "HTTPS-ONLY." Corrected an issue with it taking 5-7 seconds to connect to a stream connection time over ONVIF on a Honeywell VMS.

Contact Information

Pelco, Inc.

625 W. Alluvial, Fresno, California 93711 United States

USA & Canada Tel: (800) 289-9100, Fax: (800) 289-9150

International Tel: +1(559) 292-1981, Fax: +1(559) 348-1120

www.pelco.com

Pelco, the Pelco logo, and other trademarks associated with Pelco products referred to in this publication are trademarks of Pelco, Inc. or its affiliates.
ONVIF and the ONVIF logo are trademarks of ONVIF Inc. All other product names and services are the property of their respective companies.
Product specifications and availability are subject to change without notice.
© Copyright 2021, Pelco, Inc. All rights reserved.