It’s All About the Guest:
Pelco’s Surveillance Solutions for Hotels
As the hotel industry continues to grow, so does the risk of incidents that endanger guests, employees, and assets. As a result, it is crucial that decision makers invest in securing their property with an intelligent video surveillance system.

From securing multiple properties to ensuring guest satisfaction, hotels have distinct and complex security needs that require intelligent video surveillance solutions. With Pelco, security professionals have access to a discreet, yet effective surveillance approach that balances ease-of-use and system reliability with affordability.

Whether you are a seasoned surveillance professional or someone who is getting started, find out how Pelco helps boost operational efficiency in hotels.

Our Solutions for Keeping Guests Secure and Comfortable

• **Boost Guest Satisfaction**
  One of the first points of contact that guests have with the hotel property is the drop-off zone. As security managers, you can use our automatic license plate recognition (ALPR) software VideoXpert Plates to detect VIPs and prepare for their arrival before they step into the lobby.

• **Custom Solutions for a Discreet, Secure Approach**
  In lobbies, reception areas, and other public areas within hotels, property owners and front office managers can benefit from our Special Modification Requests (SMR) program, which offers custom solutions that seamlessly blend in with the aesthetic design aspects of the property for discreet, yet secure operations.

• **Proactive Cybersecurity**
  Pelco helps you adopt a proactive approach to cybersecurity so you can mitigate data breaches. We offer solutions that keep cybersecurity in mind through every step of the design process, and our policies and resources are here to help you establish a cybersecurity system that keeps sensitive data safe.
Our Solution for Conducting Investigations Such as Loss Prevention and Liability Incidents

• Speed Response Times
System operators can compile incident footage from multiple cameras and submit them to the appropriate personnel within seconds, significantly reducing response times in the event of a security breach. This also helps make loss prevention and other investigations easier for security professionals across the property.

Our Solutions for Enhancing Visibility and Detection Across the Property

• Experience Sharp Views and Expansive Coverage
System administrators can access eye-level views and superior panoramic stitching capabilities with our Evolution 180 fisheye camera, which offers sharp detail and expansive coverage for investigations, ranging from finding a lost object in the lobby to reviewing forensic evidence in corridors and recreation areas.

• A Camera Built for Difficult Lighting Conditions
With options featuring 4K resolution or Wide Dynamic Range, the Spectra Professional IR camera series allows security professionals to leverage infrared illumination (IR), which offers sharp images without any light up to 150 meters from the camera in poorly-lit areas such as loading docks or parking lots.

• Seamless Visibility
With Pelco Camera Link, you have access to a solution that can automatically track people or objects of interest. It allows you to combine the capabilities of our Optera camera, which provides seamless panoramic coverage, and our Spectra Enhanced with 30x optical zoom for enhanced visibility and detection.

Our Solutions for Lowering Costs and Increasing Operational Efficiency

• A Smooth Installation
Many video surveillance systems can be complicated to install. With Pelco, electrical contractors can experience a quick and smooth installation process with multiple power options.

• Open and Integrated
With over 100 integration partners, Pelco’s end-to-end solutions are designed to integrate with a wide range of third-party platforms for an interoperable, open video surveillance system that suits your unique security needs.

• Minimal Downtime, Reliable System
System administrators will experience minimal downtime through VideoXpert, our best-selling VMS. You can also quickly run reports on each camera in the system to ensure that each monitored area of the complex is consistently secured.

• Comprehensive Support and Training
Professional Services offers a single point of contact for security managers, where you can also access comprehensive and informative operator trainings that are designed to help you understand evolving surveillance technologies and trends. You can also save on time and costs with Professional Services’ other offerings, which include audits of current systems, design support for new constructions, on-site/virtual training, and on-site/virtual configurations.
Our Solution for Managing Surveillance Across Multiple Properties

- **Remote Monitoring Across Multiple Properties**

Pelco Elevate is a cloud-based service that provides remote video surveillance monitoring, allowing you to effectively manage your sites through remote management of VMS licenses, camera firmware, server software, and overall system health.

Contact your local Pelco sales representative or visit our page to learn more about the surveillance solutions we offer hotels.

See our video on hospitality solutions