

Site Brief: Fresno Police Department



The Customer:
Fresno Police Department
Fresno, California

Vertical Market:
City Surveillance

Challenges

The city of Fresno, California has used Pelco surveillance technology for more than 10 years. Their previous system configuration limited their ability to take full advantage of the technology they had on board. Security cameras were not monitored 24/7 at a Communication Center; staff could not optimize use of the new panoramic cameras; and monitoring scenes from multiple cameras on diverse platforms to quickly assess or investigate incidents was time consuming and inefficient. The system also did not enable the department to view images from cameras installed by local businesses or schools. The department's move from the Communication Center to its new Real-Time Crime Center (and the addition of a new Regional Training Center), provided the opportunity for Fresno PD to initiate further operational enhancements and expand their video policing program.

Solution

The city recently expanded its surveillance program to incorporate approximately 200 video surveillance cameras and Pelco's VideoXpert™ Video Management System (VMS) enabling Fresno PD system operators to monitor from the Real-Time Crime Center. The imaging quality from the new Pelco Spectra and Optera cameras has significantly improved monitoring and response capability, while enhancing situational awareness. VideoXpert's open platform allows Fresno PD to cast a wider net for monitoring and response by allowing video sources from local businesses, retail centers, schools and hospitals to be integrated into their resident VMS. One of the benefits of 24/7 real-time monitoring and better video management and control has been an increase in officer safety. Overall, the Fresno PD has seen operational enhancements, expansion of the city's video policing program, 24/7 real-time monitoring, better video management and increased security.



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