Tech Tips
Helpful Tips for Pelco Products

NET5402R-HD AND VCD5202 V2.3 SOFTWARE UPDATE TIME MAY TAKE LONGER THAN EXPECTED.

In an effort to continuously improve the Endura product line the latest software update package version 02.3.0.0181 of the NET5402R-HD and 02.3.0.0180 of the VCD5202 contain an upgraded Linux® kernel, updated drivers and several other patches in addition to the application. As a result of the large update package, it will take longer than previous versions to complete the update process. It is important to not interrupt the update or system failure can occur.

WARNING: DO NOT POWER DOWN THE SYSTEM OR INTERRUPT THE UPDATE PROCESS OR SYSTEM FAILURE CAN OCCUR.

ESTIMATED UPDATE TIMELINE

Time in minutes after sending update.	Expected action
~5 minutes	System will reboot.
~5-15 minutes	First monitor output will display a flashing cursor.
~15-25 minutes	First monitor output may display "udevd version 127 started".
~25-30 minutes	First monitor output will display all services shutting down and the system will reboot once more. After the reboot, the system will begin to function normally.

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